

AltuCare™ Managed IT Services Allow You To Focus On *Your* Business.

Your businesses success depends on keeping your workforce productive. Altuscio Networks proactively manages your IT network, assuring quick identification and prompt correction of problems before they adversely impact your business.

We are usually working on your issues before you even know there's a problem.

The stability of your IT network and computer systems is a vital component of your business. An AltuCare™ service plan can help you manage, monitor and secure your information systems, so your business can operate more efficiently and securely, with increased reliability; at an affordable price.



AltuCare Unlimited™ provides unrestricted support including on-site and remote workstation/server support, proactive monitoring services, server and network security services, maintenance and administration services. Plus you'll get advanced support services like our AltuCare Online™ 24/7 Help Desk, your own assigned AltuCare™ CTO, even unique reporting functions. All AltuCare Unlimited™ services are designed to maintain and protect your network all day, every day. Ask for a consultation to learn if this is the right package for you; it's more affordable than you think.

AltuCare Remote Server & Workstation™ has most of the same services as the unlimited package, but Server support is limited and on-site support is ala carte.

AltuCare Server Maintenance™ has most of the same services as the remote package, but workstation support, on-site support of servers and workstations, and printer management are ala carte.

Every plan includes our experienced technicians and engineers, who will be there for you 24/7, often resolving issues before you know there are any, to keep your IT systems, computers and software up and running.

AltuCare™ highlights:

Monitoring:

- We proactively monitor, patch, upgrade, secure and support your network and desktop infrastructure.
- Automatic alert dispatches our technician for quick response to on-site problems.
- Network services monitoring and alerting (POP3, HTTP, FTP and others)

Security:

- Automatic alerts for attempted network access by unauthorized users and more.
- Content control to ban games, file sharing and items that sap resources, promote viruses and spyware.
- Extensive security reporting gives you a bird's-eye view of your entire network's security
- Patch inventory ensures operating systems are up to date and not exposed to vulnerabilities

Maintenance:

- Altuscio manages the upgrades, back-ups, storage, software, hardware, replacement and more.
- Minimize disruptions to the work environment by remotely resolving issues using a secure VPN system.
- Very low bandwidth requirements; doesn't slow your network response time regardless of issues.
- Automatically collected hardware, software and patch information is useful for flood, fire or theft claims.

Support Services:

- Graphic performance reporting features easy-to-understand reports with "un/acceptable threshold" categories.
- Scheduled executive reporting, automatically generated and sent directly to e-mail address list.
- Knowledge base allows Altuscio to dispatch a well prepared technician, who can resolve on-site issues faster.
- AltuCare™ reduces the worry and expense of adding applications, new hires, new offices and telecommuters.

www.altuscio.com

AltuCare™ 24/7 Help Desk: <http://support.altuscio.com>

To open a ticket: help@altuscio.com

Support # 770-605-1905 -- option 1

285 Parkway 575, Suite 218, Woodstock, GA 30188

P: 770-605-1905 F: 770-234-6735